

Phoenix Lacrosse Club Complaint Form

Instructions:

Please fill out the following form and submit via email to vicepresident@phoenixlacrosseclub.com.au.

Your feedback is important to us, and we will address your concerns promptly. Please note that this complaint process is intended for in-club matters only.

For issues related to Member Protection, Child Safeguarding, Competition Manipulation & Sport Wagering, or Improper Use of Drugs & Medicine, please visit:

<https://www.lacrosse.com.au/nationalpolicies>.

For complaints regarding WA competition and regulations, please contact Lacrosse WA at executive@lacrosse.wa.au.

Personal Information:

Name:

Contact Number:

Email Address:

Nature of Complaint:

Please specify the area of your complaint:

(e.g., coaching, facilities, equipment, member behaviour, volunteer conduct, etc.)

Complaint Details:

Description of the Complaint:

(Please provide details of the situation, including dates, times, and specific incidents.)

Objective of Your Complaint

(e.g., to promote better display of club values.)

Actions you would like undertaken by the Club:

Have You Previously Reported This Issue?

☐ Yes

☐ No

If yes, please provide details of any previous reports or actions taken:

Desired Outcome:

What resolution are you seeking?

(Please specify how you would like the issue to be resolved.)

Additional Comments:

(If you have any further information to add or specific suggestions, please include them here.)

Signature:

(Please sign and date below to confirm your submission.)

Signature: _____

Date: _____

Thank You for Your Feedback!

Your concerns help us improve our club.